

Local people's questions and concerns following the Grenfell Tower Fire

11th August 2017

Air quality and respiratory issues

- If the air quality is within safe limits, why are people still experiencing respiratory difficulties?
- Have GPs been advised to expect enquires from Grenfell victims and breathing/ chest problems?
- What advice, information or training have GPs received about the respiratory difficulties people are experiencing since the fire?
- Have GPs been asked whether there has been an increase in people with chest problems?
- Are there plans for long term studies on the respiratory health of the local population, especially children, young people and those susceptible to lung problems?

Children, Young People and Families

RBKC social services have developed Care for Grenfell Service that is aimed at providing support for children, young people and families affected by the fire. They want to hear about any unresolved issues and will deal with them.

- Will there be a consultation with local families to hear what support children and young people need? Is there a strategy in place?
- Young people often act as translators for family members. This is a considerable responsibility are there options of translators to support young people with this.
- How are you going to make sure that the support offered to young people is tailored to their needs? Have you spoken to young people to find out what support they want and need?
- Is there going to be more support available for young people going to the Curve?
- Are all local young people impacted being offered a Key Worker? Is this something they are having to organise themselves?
- People have suggested that young people need to get away and have a break. What is being done to help them?

- Why do some families still not have a Family Liaison Officer?
- What help and resources will be available to support children and young people to go to school?
- What emotional support will be available in schools to students?
- Will staff in schools have additional training and resources?
- What emotional support will be available for teachers?
- What emotional support will be in place for young people on GCSE and A level results day?
- What information and support is available to staff working with children in the local area e.g. Nursery Practitioners? Will there be additional funding, training and specialist support in Children's settings?
- What emotional support is available to staff working with children who may have been impacted by the fire?
- Children are having difficulty sleeping. What support and advice is available for parents?

Emotional support

- What are you doing to promote 'counselling' and other emotional support?
- Many people do not recognise the value of counselling. Information needs to be offered in language that is meaningful to those who are worried about being labelled as 'mentally ill'.
- What are the waiting times for local counselling services?
- Have you considered holding groups around specific areas that can be facilitated by a trained professional (psychologist)? For example 'how to help your child', 'how to set up home again without a missing family member', 'how to trust public bodies when you feel betrayed and let down'?

Information and Advice

- People were told that if they emailed their concerns and questions, they would be answered. Is there a timescale for people to get a response?
- Is all written information (guidance and legislative) being made available in a range of languages?

Housing

- Why is it taking so long to move children out of hotels?

- People were told that people would be rehoused in RBKC or surrounding boroughs. When will this happen?
- What reassurance do people have if they take up a housing offer that it is long term and at a social housing rent?
- People want to know what will happen beyond one year if they are in temporary housing?
- How many people from the Tower have been rehoused?