

8th September 2017

Our Work On Grenfell

Over the last week we have been working with both West London CCG and RBKC Council to ensure that they are preparing responses to the questions and concerns that we sent to them on behalf of local people following the Grenfell Tower fire. Both agencies are submitting their responses to us as answers are prepared. We will be posting them on our website as we receive them, once we have checked them. We will notify people by Twitter as we put new responses up.

Website: <http://healthwatchcwl.co.uk/about/our-work/grenfell-tower/>

Twitter: @healthwatchcwl

We will continue to check that both RBKC Council and West London CCG are responding to questions within the timeframe set out in our statutory powers and will challenge them where necessary. Our aim is to ensure that all questions are answered and are available for people who need the information as soon as we receive it.

Going forward, we are beginning to look at how we will monitor the range and quality of services being offered to all local people who have been affected by the fire. We will do this by listening to local people's experiences and working with RBKC Council and West London CCG to ensure that local people's views are always at the centre of decisions made about what support and care is being offered and how the quality of those services is being scrutinised.

Please continue to submit questions online, via email, or over the phone (details below). If you would like more information please contact us at grenfell@healthwatchcentralwestlondon.org

Online: <https://www.surveymonkey.co.uk/r/XGJ83DH>

Telephone: 020 8969 7049

Email: grenfell@healthwatchcentralwestlondon.org